# ASIST 7.14.12 Enhancements – as of 18 December 2014 Release Date: 22 December 2014

### Case Management

- Provide an Admin control to enable fleet profile "blue notes" to be open for every user that opens or enters a case, with the ability to close them for yourself once in the case
- o Provide enhanced unit search and enable searching for a main case by Invoice Number
- o Provide enhanced search options for Bill To and Ship To customer search

## Customer Management

 Customer create/update interface allows updates to existing customer when customer already exists in DMS

#### Reservation Calendar Enhancements

- Fixed display of customer and asset information in the appointment when a case is associated with the appointment
- Enable a customer and asset to be associated with an appointment, even if there is not yet a case for the appointment
- Enable navigation to the Create Customer and Create Asset screens if the customer or asset doesn't exist (either when creating a case from an appointment or when associating customer/asset with an appointment)

#### Parts Quote

- Fixed the ability to add a part to a previously submitted quote
- Provide printable Parts Quote
- o Enable the ability to create a default Parts Quote disclaimer
- Provide a separate Customer Parts contact
- Enable the ability to add freight charges to a Parts Quote

## Notifications

o Extended length of Email Template Subject Line

# Leasing/Contract maintenance

- Enable display of "Fleet Assigned" field on fleet All Cases screen
- On Editing Asset screen, add new fields to identify maintenance provider and maintenance contract information

# Uptime Center

- Add two new Volvo Remote Diagnostics repair instructions
- Fixed Billing Tab display bugs when case is closed
- Fixed bug to properly total an estimate when an operation with a \$0.00 fixed price is added

